

CRYSTAL SPRINGS RESORT – COVID -19 – 2021 SEASON

Crystal Springs must comply with the rules and directives given by the Public Health Officer and other agencies that govern resorts and campgrounds. We can be open as long as we are following the physical distancing, social gathering, sanitation rules and other orders as laid out by the Public Health Officer.

As you know, the circumstances surrounding us with the COVID-19 pandemic have made it necessary to make some adjustments to our operations. We all want to see the end of the virus and things return to normal. We want to be part of the solution and not the problem – so please follow the rules.

At Crystal Springs Resort we hold ourselves in high standards of cleanliness at all times, however in light of the spread of COVID-19, we have implemented the following actions.

- Our registration office is closed to the public. All reservations are to be made online or by phone. Please go to our website or call 250/396-7109 to make your reservation.
- Upon arrival, please stop at the resort entrance stop sign and report to the office. Site assignment and your check in paperwork will be placed outside the doors of the registration office on the Bulletin Board.

If you have arrived at Crystal Springs Resort and Do Not have a Reservation, please phone our office to register. You can park in an available site marked yellow on the site map. Wave us down on the golf cart if you see us. We may be away from the office but will contact you regarding your registration and stay when we return to the office.

- At this time our Store, Washrooms and Laundry room are closed. All campers must be self-contained.

As we all deal with the COVID-19 pandemic, we want to assure you that we are following all directives from the Public Health Authority. We believe that we offer an opportunity to utilize our facilities to self-isolate and to keep distance from others, social distancing.

We encourage you to follow recommendations as provided by provincial health authorities, to reduce the likelihood of catching or spreading the virus, which include:

- Wash your hands often with soap and water for at least 20 seconds;
- Use alcohol-based hand sanitizer if soap and water are not available
- Avoid touching your face
- Avoid others who are unwell; Stay home or in your RV if you are sick
- When coughing or sneezing-cough or sneeze into the bend of your arm
- Avoid hands-on greetings - consider a hands-free wave
- Keep distance from others, social distancing.
- No visitors

Please stay healthy, practice physical distancing and continue to follow the advice of health authorities to keep yourself and others safe.

For Boaters – the same social distancing rules apply

Just like you, our friends and neighbours in the community all want to stay healthy. When making your plans, please ensure you bring all your supplies with you so you can minimize your trips or not have to go to the stores in the area during your stay with us. You can contact us by leaving a message at the office or flagging us over when you see Larry or I on the golf carts.

Thanks for doing your part. Enjoy your stay with us,

Larry and Jerri New
Crystal Springs Resort
250/396-7109

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