

SEASONAL CAMPING AT CRYSTAL SPRINGS RESORT

Welcome to Crystal Springs Resort! Our season commences approx. Mid-May to October in each year (weather permitting). Please advise us as soon as you can if you interested in a seasonal site as we have limited spaces.

Some of you have been with us for a while and some of you are new to seasonal camping. Our plans are to continue to run our seasonal camping very much as it has been handled in the past. We don't seek to make changes unless they are necessary but we will welcome any suggestions that our customers may wish to bring forward.. We will continue to improve our resort to better meet the needs of our customers.

Please note that no buildings/structures/decks can be added to your site as this affects our property taxes. Any exception requires prior approval from management. Any and all costs associated with buildings/structures/decks are the responsibility of the customer. It is your responsibility to remove any buildings/structures/decks when you vacate the site and/or at our request.

No removal or planting of trees or any site alteration without prior approval as we have numerous underground services and you will be held responsible for damages. We have two water systems. One system can be used for drinking and the other is an irrigation system. Please, no watering of lawns or washing vehicles from our well water drinking system. The 2nd system provides irrigation water from the lake available at each site for watering. Please use this system minimally as any drop in water pressure affects washroom pressure as well as our ability to water the main resort areas.

All sites rented by the season are to be occupied by one family unit (father, mother, and single children living at home). Other family members are considered visitors. We remind you that you are responsible for your guests and their conduct. Customer or visitor misconduct could result in termination of your season camping without refund. Visitors utilize our services and will be charged a fee. Remember camping is the nature of our business and you are responsible for payment of your guests.

A copy of Crystal Springs Resort Park Rules are provided. While our Rules are intended to be guidelines which govern the campsite overall, we would ask that you ensure both you and your guests comply with them.

Please do not block access roads and have consideration for the view and the enjoyment of other customers. Seasonal campers who have a 2nd vehicle may park it in the overflow parking area. Please park in your designated site or overflow parking lot.

Transfer of site or trailer is not acceptable in any manner. If you plan to sell your trailer or RV it must be moved. Site rental will not continue with the sale or changeover of site customer. Our seasonal camping arrangement is with you and is not transferable.

Our seasonal rate this year is \$3,100 + taxes. All seasonal sites are each provided with 30 amp service with individual meters for electrical services to accommodate the individual needs of our customers. Electrical usage will be based on meter readings for your site and will be billed to you. Taxes are applicable to our business and will be added to all our rates.

We ask that seasonal rates be paid in full before April 15th each year. Please make cheques payable to Crystal Springs Resort. Renewal of seasonal bookings will be made on a year-to-year basis at the total discretion of management. Our refund policy states there are no refunds for seasonal sites. After you have read the Rules, please sign and complete the information on the Notice of Billing and return it to us with your payment.

Our seasonal boat moorage this year is \$450 + taxes. Arrangements can be made at the office for monthly moorage at \$200 + taxes or daily moorage at \$8 + taxes, space permitting. Boat trailers are to be parked in the storage area designated for that purpose.

Seasonal campers are responsible to dispose of their own garbage. Garbage can be taken to the dump station east of Lac La Hache or the dump station outside of 150 Mile House. Recycle bins for bottles/cans are provided in the resort.

Pets should be kept in a leash and away from the beach swim area. Pet's daily duties must be picked up and discarded in your garbage to be disposed of.

All customers are asked to pay their deposit/storage cost of \$200 by November 1st if you are planning to stay the following season. If you do not plan to stay the following season, your trailers/RV and boat must be removed from the site by November 1st and your site returned to its clean and original condition. Any buildings/structures/decks will

need to be removed. You will be responsible for payment of all removal and associated clean up charges. If not removed by November 1st, you will be charged \$200 winter storage costs. If not removed by May 1st, you will also be charged the season rate.

It is your responsibility to ensure proper insurance throughout the year. The management is not responsible for any losses or damages of any type whatsoever. Winterizing your trailer and RV is your responsibility.

Quiet time is from 10:30PM to 7:30AM and will be expected. Seasonal customers are responsible to ensure their own site is maintained and kept in presentable condition. We want to keep our resort clean and looking great. We look forward to seeing all the familiar faces in the spring for another great season. Thanks and Happy Camping!

Crystal springs Resort
3504 Highway 97
Lac La Hache, BC, V0K 1T0
Phone: 250-396-7109
E-mail: info@crystalspringsresort.ca